# Syncrofy

# Be proactive, not reactive

Syncrofy's notifications and exceptions help you maximize your business potential and get the most out of your teams. You can set up rules to automatically monitor for errors and receive contextual alerts on SLA exceptions and other issues, allowing you to act before issues become major concerns.

| ncrofy                    | s   | Search for documents, comments, use  | <u> </u>                                |
|---------------------------|---|--------------------------------------|---|
| Documents><br>Advance Shi | ip Notice 511CC   | BB                                   | 🛛 1 🗂 Timeline                          |
|                           |   | • This document has 1 unresolve      | ed exception                            |
| Organizat                 | ion   | General                              | System                                  |
| CoEnterprise              |   | Shipment Number<br>511CCBB           | Interchange Control Number<br>005343357 |
| LLC                       |   | Purchase Order Number<br>511CCBB     | Group Control Number<br>1546546701      |
| Partner                   |   | SCAC<br>UPSN                         | Flow Direction<br>Inbound               |
| Umbr                      | ella  | Internal Vendor Number<br>5952386103 | Number of Line Items<br>1               |
| Corp                      |   | Test Indicator<br>Production Data    | File Format<br>X12 Version 4010         |
|                           | SLA Exception   |                                      | Loaded On<br>1/03/2019, 3:20 PM EST     |
|                           | A functional acknowledgment was not processed within 2 seconds of the advance ship notice.  Status: PENDING |                                      | Acknowledgment Status 1                 |
|                           |   |                                      |   |
|                           |   | Laura Drag                           |   |

## Real-time alerts to highlight areas of concern

Exceptions enable you to identify irregularities or inconsistencies within your documents and provide proactive alerts regarding data that may require extra attention. They also help to promote issue accountability and productivity. Exceptions are defined by creating a rule (SLA or Value) that can be customized to fit your specific need or focus.

#### Stay up-to-date on your data

With Syncrofy's System Notifications, you can choose which general alerts you wish you receive. These are some of the most commonly used features, document events, and user activity, including: dashboard and report sharing, document comments, assigned exceptions, and the creation of a new user. These alerts allow you to stay in control of your data so you can save time stay on task.a valuable output.

### Correct errors before they become major headaches

You can set notifications, both in-app and via email, for most events that occur within Syncrofy, whether it's a partner sending an inbound PO with a certain dollar amount, or an exception to business process SLA such as a late shipment. These contextual alerts give you real-time visibility into your data while allowing you to correct SLA exceptions and other errors before they become larger issues, freeing you to focus on the things that matter most.



