



Syncrofy Security Overview

Safe, Protected, and Always Secure— Your Data Is In Good Hands

At CoEnterprise we take security very seriously, and it's reinforced throughout our culture. We know security is top of mind so we've created this document to help you get answers and information to frequently asked questions and pressing topics to ensure you have peace of mind when it comes to knowing your data is safe and secure and will pass your company's internal security audit.



Data Governance

We believe in strong enterprise-grade data governance practices that adhere to both industry standards and our own thorough policies and guidelines. Although your data is stored in the cloud, Syncrofy keeps your data private for only you and members of your organization to access so you can get the exact information you need when you need it.

Supported Data

Syncrofy can ingest and process over 50 different types of EDI X12 documents as well as selected EDIFACT and TRADACOMS documents. For most of our customers, this data does not include PII, but if yours does, we can also implement procedures to ensure your compliance with GDPR and other privacy requests. For more on the documents that Syncrofy supports, visit the [List of Supported Documents](#) in the Syncrofy Help Center. The practices and standards outlined in this paper reflect our commitment to security. We have worked to develop a software solution in Syncrofy that mirrors the values and beliefs of our organization.

Our customers can rest assured that the security of their data and sensitive information will always be our top priority. To learn more about Syncrofy and how we're ensuring your data is safe and secure, please visit the [Syncrofy Help Center](#).

Data Flow

We make the deployment of your data in Syncrofy both easy and secure. Here's how the flow of data works:



Hassle-free sign up



You send us your data



**We ensure it's secure
and protected**



**You enjoy visibility and
actionable insights!**

Permissions

Syncrofy allows you to configure permissions to make sure your users can only see what they're allowed to see, and do what they're allowed to do. We handle granular permissions via **"Groups"** and **"Permissions"** settings. Create as many groups as you want and assign individual permissions per user (right down to the type of document they can access, or which specific business partners' data they can see). Visit the **"Managing Users"** page in the Syncrofy Help Center to learn about the specific types of permissions you can assign.

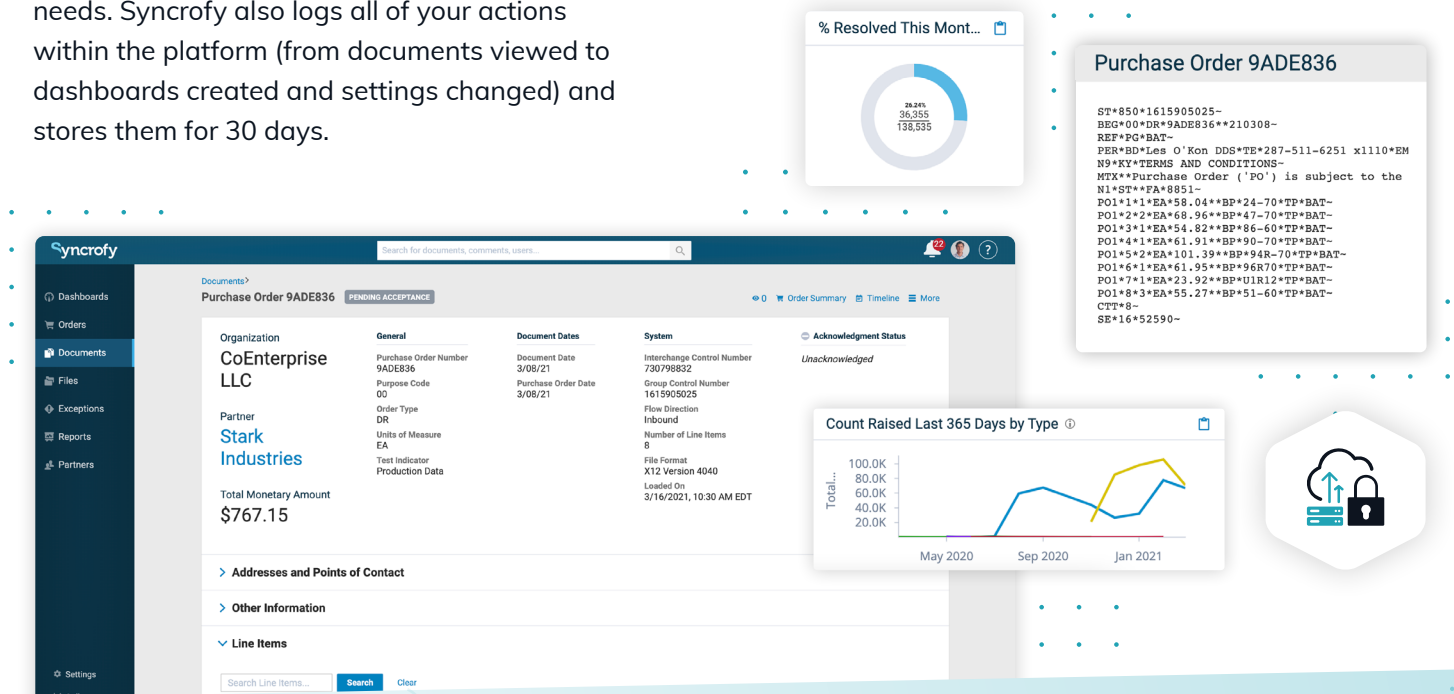
Audit History and Log Retention

We maintain a detailed audit history and log retention for all users so we have a record of everything that goes on with your data. Syncrofy stores your data for two years by default but this setting is fully configurable based on your specific needs. Syncrofy also logs all of your actions within the platform (from documents viewed to dashboards created and settings changed) and stores them for 30 days.

Password Policy

Passwords can become compromised due to breaches or poor safety practices, that's why we don't take password security lightly. Syncrofy uses password entropy for all passwords—a measurement of how unpredictable a password is based on the character set used (lowercase, uppercase, numbers, symbols) and password length.

You can also **customize the password requirements** for your company's users, to match any requirements your company's security team may have, such as the required password strength, minimum length, and if the password should contain special characters or numbers.



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