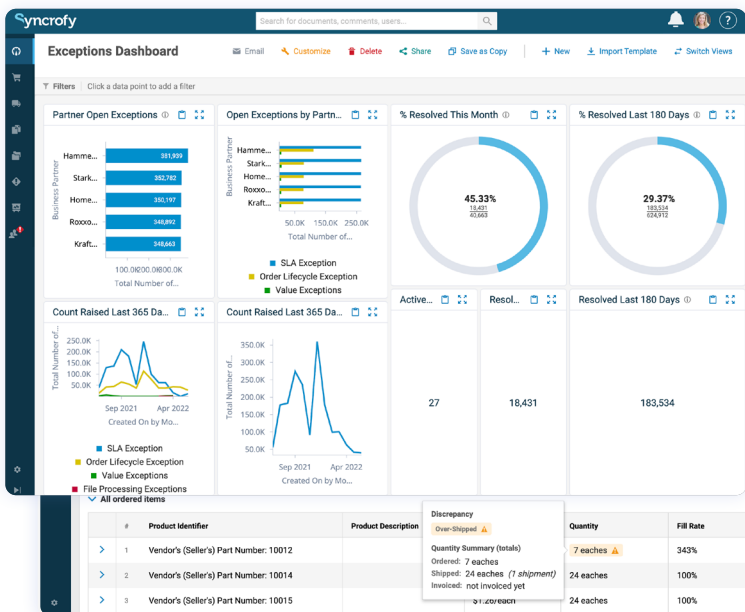# Syncrofy
BY COENTERPRISE

Improve chargeback management.
Enable collaboration.
Maximize revenue.

It's every supplier's worst nightmare. You do everything right but chargebacks keep recurring and eating into your profits. As supply chain data and EDI become more accessible, commonplace and refined, your customers are better positioned to penalize non-compliance and rely on fully automated processes to issue chargebacks.

If you aren't using an equally automated and intuitive supply chain platform, you're not competing on a level playing field. Syncrofy's Customer Compliance solution is your weapon to fight back.

Cost

Product

Quantity

The 'Right' Stuff For A Perfect Order

Time

Place

Condition

Analyzing and monitoring your customers will enhance the performance of your entire supply chain.

Here's how Syncrofy helps get you there...

Dynamic Views To Monitor & Track Adherence to Customer's Compliance Initiatives

Configure trading partner-specific compliance rules with Syncrofy's powerful rule builder, monitor/highlight opportunities with dynamic views and reports, and model customer SLAs to track and mitigate violations before they become a fine.

Chargeback Management to Settle Discrepancies & Save Money

Verify chargeback/violation totals, quickly share data across teams to dispute chargebacks with your customers, and settle them collaboratively while remaining in good standing with detailed, easily accessible data.

Upgrade Your Compliance Program

Keep Tabs on Customers
Syncrofy enables you to verify and dispute inaccurate chargebacks so you can challenge them and recoup your profits.
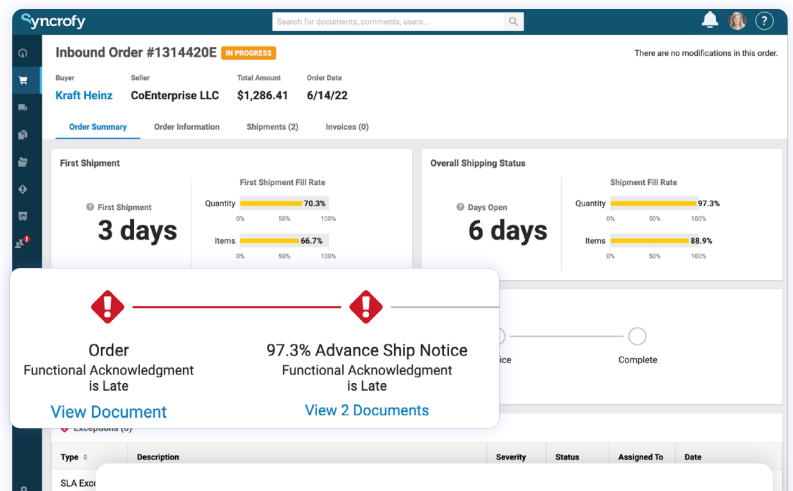
Single Source of Truth
Boost collaboration with customers by using a uniform source of data to improve the quality and accuracy of your communication and transactions.

Next Level Reporting & Dashboarding
Schedule, assign, and run automated compliance-related reports—and gain deep insights while answering important customer questions with dynamic dashboards.

With the right platform and a little bit of guidance, you can integrate a modern compliance program and start protecting your profits—and we can help.

Self-Service to Empower Your Internal Teams
Cultivate a culture of compliance by getting your entire team on the same page via a single source of truth and user-friendly platform so you can work together to track and fight chargebacks over time.

Notifications to Identify Supply Chain Disruptions
Configure rules to identify at-risk transactions and customer violations so you can proactively correct them and ensure your business doesn't miss a beat.

Syncrofy
BY COENTERPRISE

Learn more about Syncrofy...

Designed with non-technical users in mind, Syncrofy works with your existing B2B software and provides full supply chain visibility and actionable insights from day one—no need to configure, map, or develop a specialized data warehouse. It calculates fill rate and lead time for both orders and shipments and reconciles invoices against POs, shipment documentation, and receipts to identify quantity and price discrepancies.

coenterprise

Created by CoEnterprise. CoEnterprise is a transformative, problem-solving enterprise software and services company. Founded in 2010, we are recognized as a leader in the supply chain and business analytics space, delivering innovative solutions and services that empower companies to break down barriers to make faster, smarter decisions.

What else can Syncrofy do?

To learn how Syncrofy can help you take back control over your supply chain, **visit our website**.